

# Client Satisfaction Survey - The Rash Team

Recently you were involved in a real estate transaction with a member of The Rash Team and we would like to thank you for that. Also, we are interested in providing a high level of service to all of our clients and, therefore, we would like to know more about your experience. If you would please answer candidly the following questions it would help us immensely. Thank you for your time.

1. What is your overall impression of The Rash Team?

Excellent \_\_\_\_\_ Satisfactory \_\_\_\_\_ Unsatisfactory \_\_\_\_\_

2. Would you recommend The Rash Team to others?

Yes \_\_\_\_\_ No \_\_\_\_\_ Already have \_\_\_\_\_

3. Please rate your Rash Team agent on the following (please circle one):

Overall knowledge of real estate.....	Excellent	Good	Fair	Poor	Undecided
Knowledge of real estate financing...	Excellent	Good	Fair	Poor	Undecided
Keeping you informed.....	Excellent	Good	Fair	Poor	Undecided
Efficiency and effectiveness.....	Excellent	Good	Fair	Poor	Undecided
Personality and appearance.....	Excellent	Good	Fair	Poor	Undecided
Overall service offered.....	Excellent	Good	Fair	Poor	Undecided

4. How would you describe the service you received from your sales associate and The Rash Team?

Sales Associate.....	Excellent	Good	Fair	Poor	Undecided
The Rash Team.....	Excellent	Good	Fair	Poor	Undecided

5. Would you recommend our sales associate to others? Yes \_\_\_\_\_ No \_\_\_\_\_

6. Name of associate with whom you worked (optional):

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7. Comments about what you liked best or least:

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8. Please indicate how you happened to list or buy through The Rash Team.

\_\_\_\_\_ I/We were referred to you by:

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\_\_\_\_\_ I/We were referred to your sales associate by:

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